

Tri-County Schools Insurance Group
Executive Committee Meeting Agenda
Friday, February 21, 2020 at 9:30 AM
TCSIG Board Room
400 Plumas Blvd., Suite 220, Yuba City, CA 95991

ATTENDEES

Officers

Sutter Union High School Dist.	Ryan Robison	President
Glenn County Office of Ed.	Randy Jones	Vice President
Sutter County Supt. of Schools	Ron Sherrod	Secretary

Directors

Brittan	Staci Kaelin
Colusa County Office of Ed.	Serena Morrow, Aaron Heinz
Feather River College	David Burris
Franklin Elementary School Dist.	Lisa Shelton- Absent
Lake Tahoe Community College	Shelley Hansen
Maxwell Unified School Dist.	Danielle Wilson- Absent
Modoc Joint Unified School Dist.	Tom O'Malley
Nuestro Elementary School Dist.	Bal Dhillon- Absent
Plumas Lake Elementary School Dist.	Ajit Kang, Jennifer Stephens
Sierra Plumas Joint Unified	Laraine Sei
Wheatland Elementary School Dist.	Craig Guensler- Absent
Yuba City Unified School District	Robert Shemwell- Absent
Yuba Community College Dist.	Mazie Brewington- Absent
Yuba County Office of Education	Mary Pa Hang
Wheatland High School	Jesse Castillo- Absent

Consultants

Advisor to TCSIG Executive Board	Mathew D. Evans
Anthem	Greg Gaunt
Delta Health Systems	Patrick McTighe, Monique Aguilar
Risk Strategies	Fred Cannon, Paul Harrison, Amber Olivan
USI	Steve Freeman

Staff

Chief Financial Officer	Lynn Whitlock
Finance and Operations Manager	Marisa Garramore
Administrative Clerk	Becca McIntosh

Visitors

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A. Call to Order

President Ryan Robison called the meeting to order at 9:30am.

B. Flag Salute

C. Roll Call

- a. Establish a Quorum

D. Public Comments

This is an opportunity for members of the public to address the Executive Board on any matter within the Executive Board's jurisdiction that is listed or not listed on the Agenda. To ensure fair and equal treatment of all who appear before the Executive Committee, and to expedite Executive Committee business, speakers will be limited to three minutes. The three-minute per speaker time limitation may be extended for good cause by the President, or by the majority vote of the executive committee. Anyone wishing to be placed on the Agenda for a specific topic should contact the TCSIG office and submit correspondence at least 10 days before the desired date of appearance.

No public comment.

E. Consent Agenda

- a. Approval of Minutes: January 17, 2020
b. Approval of Payments: January 2020

Motion to approve January 17, 2020 meeting minutes and approve payments for

January 2020: David Burris

Second the motion: Staci Kaelin

Motion passed:

11 - Yes

0 - No

1 - Abstain

7 - Absent

F. Reports

- a. President's Report

President Ryan Robison stated since the last meeting the Subcommittee has been working with TCSIG staff reviewing programs which they will hear about during today's meeting. Mr. Robison also reported that through TCSIG and as one of the districts he was able to assist another district mitigate some problems they had due to having a different insurance JPA than the district that was providing transportation for them. He

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stated it was interesting and eye opening getting to work on a problem from the TCSIG side and the district side.

G. Information and Discussion Items

a. Crow, LLP: Jennifer Hall, CPA

- i. Review of 2018/2019 financial audit
- ii. Financial Software Recommendations

Ms. Hall said she was happy to report that TCSIG had a very clean audit and that TCSIG received an unmodified opinion which is what you want to see. Ms. Hall also stated there were no new auditing standards that would impact TCSIG's report. She said there was of course some numbers that changed with the purchase of the new building but other than that it was a clean audit. Ms. Hall then highlighted a couple of sections from the report first being the Management Discussion Analysis pages which is where a summary of what happened this year is and how it compares to previous years. Following that section there are the financial statements and explanations of the numbers.

Ms. Hall then explained how she has been assisting the TCSIG office with financial software recommendations. She stated that from an audit perspective she has to remain independent, but she has helped TCSIG staff by letting them know what controls and reviews Crowe would like to see in the new software to continue TCSIG having clean audits.

b. TCSIG: Lynn Whitlock

- i. Status of Financial Software

Lynn Whitlock stated that Jennifer Hall provided her with several contacts for the California Association of Joint Powers Authorities (CAJPA) finance committee and Marisa Garramore emailed them to see what financial software they are using. Ms. Whitlock then asked Ms. Garramore what responses had been received.

Marisa Garramore provided an overview of the research she has done on financial software. Ms. Garramore stated she reached out to CAJPA's finance committee to see what type of software they recommended. She stated over half of the committee responded and some were using Peoplesoft, Sage Intact or going through school districts to utilize their financial software. Ms. Garramore said overall CAPJAP recommended Sage Intact and so she has a demo of the software scheduled for Monday February 24, 2020. She also said

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one of TCSIG's district recently switched their financial software so she will be looking into theirs as well.

- c. Acorn Health Solutions:
 - i. What does the clinic offer?
 - ii. What are they capable of?
 - iii. E Visits
 - iv. Education
 - v. Best Cases

Tom Partlow started by providing the number of appointments that had been scheduled with the Wellness Center and how many were no show appointments. Mr. Partlow then stated the Wellness Center has been doing a good job at sending out appointment reminder text messages and phone calls so they can help bring down the now show amount. Mr. Partlow then went on to review what the clinic does to help the TCSIG self-funded plan which is they close gaps in care, help lower the number of ER visits for patients, they utilize Healthcare Bluebook to refer patients to lower cost facilities, they lower the cost of lab work, and they lower the cost of prescriptions and prescription abandonment. He also stated they help the TCSIG loss ratio by assisting members with diabetes and hypertension. Mr. Partlow reviewed how the Wellness Center also has an option for eVisit or Telehealth so the nurse practitioner can still see a patient face to face with eVisit or they can follow up with a phone appointment. Mr. Partlow went on to say they have been working with the TCSIG subcommittee and the Wellness Center is wanting to provide classes for members so they can learn about diet, exercise, diabetes and another things that the clinic might be seeing more of. Mr. Partlow finished by showing a few success stories from the Wellness Center and introduced the new clinic manager Sumer.

- d. Delta Health Systems: Patrick McTighe & Monique Aguilar
 - i. 2020 Biometric Screening Status

Patrick McTighe reported that the Biometric Screenings are up and running. All sites have been scheduled and they have done 222 blood draws at 34 different locations. He said everything is running smoothly and they are receiving positive feedback. He also stated that this year one of the lead phlebotomist has agreed to be at most of the sites so there will be a consistency in knowing TCSIG's process. Mr. McTighe then explained that they are using a new vendor this year for the Biometric Screenings, Wellness FX. He said Wellness FX is doing a good job and has even been able to recover member history for their website profiles

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so there should be about seven years of blood draw history in the system. After the Biometric Screening update Mr. McTighe had Monique Aguilar provide an update on the Delta Health Systems performance guarantees. Ms. Aguilar stated TCSIG recently receive a performance guarantee payment from Delta Health Systems regarding the 3rd quarter of 2019. Ms. Aguilar said that due to a security incident in August 2019 Delta Health Systems was not able to meet their performance guarantee of answering 80% of calls withing 30 second. She then explained that Delta Health Systems currently has four performance guarantees in place, and they are assessed on a quarterly basis.

- e. EAP Transition: Greg Gaunt, Anthem
 - i. Why is Blue Cross the right choice
 - ii. Geo Access
 - iii. Expansion of Network
 - iv. Continuity of Care
 - 1. Phasing HBA out and BlueCross in
 - v. Plan Design
 - vi. Outreach
 - 1. eBrochure for members
 - 2. Onsite employee orientation trainings
 - 3. Live Webinars

Greg Gaunt started by reviewing reason why TCSIG switched to Anthem Blue Cross for EAP/Mental Health Services. He states number one is Anthem's vast reach and network, no matter where your members are they will have access to care. Number two are discounts because Anthem has so many members, they are able to negotiate with providers to get best in class discounts. Number three is integration meaning that Anthem looks at members health as a whole. Mr. Gaunt stated TCSIG did their due diligence by having a geo access report ran to make sure members would have access to care in their area and the report came back very high so they are confident that TCSIG members will have access to care. He then stated Anthem is always striving to add to their network, so they reach out to providers to try to get them added and they are open to providers applying to the network. Mr. Gaunt also stated they are in the process of acquiring Beacon Health which is a national provider for behavioral health which will expand their network even more. Anthem has also recently partnered with Octave which is a behavioral health boutique that provides online access to members, group sessions, individual sessions and they are currently expanding throughout the Bay Area and state. Mr. Gaunt then spoke about continuation of

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care for members who are currently working with HBA. He stated that approximately a week before the contract ends with HBA, Anthem will receive a file of members that are currently at inpatient facilities through HBA and they will reach out to the providers to start the transition of case management. If a member is in out patient care and the provider is not in network with Anthem the member will need to fill out a transition of care form and Anthem would engage the provider and let the know there is a 90 day transition where the member can continue to see that provider and then Anthem will assess if they can be added to the network.

Mr. Gaunt then provided an overview of the EAP program. There is phone access to the EAP program 24 hours a day, 7 days a week and they also have web capability. There are online tools, orientation programs to help understand what is available, and an app called My Strength. Mr. Gaunt said that for TCSIG they also offer consultations for any school district that may need assistance and that for any critical incidences they would be on site within 24 hours.

Entered closed session at 10:28am

H. Closed Session

- a. Claims (1) pursuant to Subdivision (b) 54956.95 and 6276.26
- b. Personnel Pursuant to Section 54957(b) and Section 54957.6
- c. Report on status of programs and contracts pursuant to Government Code Section 54950; 6276.02 and 54956.87; 6276.30; 6276.44; 6276.48; 11126; 6254.25(h)(ii)
- d. CONFERENCE WITH LEGAL COUNSEL-ANTICIPATED LITIGATION (Government Code 54956.9)
Significant Exposure to Litigation Pursuant to Paragraph (2) of Subdivision (d) of Section 54956.9
Three potential cases

Returned to open session at 12:28pm. No reportable action from closed session.

I. Action Items

- a. Resolution – Adopt 2018/2019 Financial Audit
Motion to adopt resolution for 2018/2019 financial audit: Aaron Heinz
Second the motion: Tom O'Malley
The motion was approved unanimously by the voting members listed on page 1.

J. Items for Next Agenda

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K. Adjournment

Motion to adjourn meeting: Tom O'Malley

Second: David Burris

The motion was approved unanimously by the voting members present as listed on page 1.

Meeting adjourned at 12:30 PM